

**Dear pet**

## Welcome to the Grand Hôtel du Lac!

We are delighted that you have decided to spend some quality time with us together with your masters. For your comfort, please remember to remind them not to leave you alone in the room, we know you may feel lonely and cry. Our other residents who want to rest may be upset if you do...

We would like to remind you that you are not allowed to chew anything in your room (except your treats and toys). You might get a tummy ache, and we don't want you to be told off if your masters have to pay for any damage.

If you don't want to be disturbed, make sure you put the "Do not disturb" card on your door. Finally, a reminder that you should not bite or nip our staff. Even though they look delicious, they hate it (and to tell you the truth, they don't taste very good 😊).

Enjoy your stay with us!

### Rules for pets:

- 🐾 You must always be on a lead in the hotel's public areas
- 🐾 You are not allowed to access our food and beverage areas  
This includes the restaurant, bar, terrace, and function rooms among others
- 🐾 You are not allowed to use the Wellbeing areas (spa and swimming pool)
- 🐾 Your masters will be charged CHF 50 per night (up to a maximum of CHF 100 per stay) for thorough cleaning after your departure and will have to pay this fee when they leave.
- 🐾 A CHF 400 surcharge will be added to the invoice and payable at check-out in case of damage requiring an intensive cleaning of the room
- 🐾 Any damage requiring work to repair or replace furniture and/or equipment will be charged in full to your masters and must be paid for by the day of departure at the latest (a detailed invoice will be sent to your liability insurance company afterwards).



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**In signing, you confirm that you have read and understood the rules for pets**

\_\_\_\_\_  
Name & Surname

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Room #